



The Queen's Award
for Voluntary Service

Shropshire Rural Support – Community Engagement Volunteer

Responsible to: Admin/Pastoral Co-ordinator

Hours: Flexible & seasonal

About the role

As a **Community Engagement Volunteer**, you'll help "fly the SRS flag" at agricultural shows, rural events, community fairs, and other public gatherings across Shropshire. Your presence helps us reach farmers, families, rural workers, and supporters who may not yet know about the confidential help we provide.

This is a sociable, rewarding role for anyone who enjoys talking to people, being outdoors, and representing a meaningful local charity.

What you'll be doing

Your tasks may include:

Promoting SRS at Events

- Representing Shropshire Rural Support at agricultural shows, livestock markets, community fairs, and local gatherings
- Sharing what SRS does in a friendly, clear way
- Starting conversations with visitors and helping them understand our confidential support and services
- Handing out information, leaflets, and promotional materials
- Raising awareness of how SRS can support anyone in Shropshire's rural community

Event Stand Support

- Helping set up, run, and pack down the SRS stand
- Keeping the stand tidy, welcoming, and visually appealing
- Displaying and replenishing promotional materials
- Serving refreshments if required
- Ensuring equipment and resources are collected, stored, and returned correctly

Community Engagement

- Encouraging people to stay connected by following SRS, signing up for updates, or attending future events
- Listening sensitively and signposting individuals who may need support

shropshireruralsupport.org.uk

Tel: 0300 123 2825 ruth@shropshireruralsupport.org.uk

Registered Charity No. 1126085



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- Recording enquiries or referral details confidentially and securely
- Being a positive, approachable ambassador for SRS

What you bring

- Friendly communication and people skills
- Confidence (or willingness to develop confidence) in talking to the public
- Enjoyment of teamwork and community events
- Respect for confidentiality and professional boundaries
- Practical ability to support event setup and pack-down
- A warm, approachable manner that reflects the values of SRS

Training & Support

All volunteers receive:

- Manual Handling training (if needed)
- Safeguarding Awareness (1.5 hours)
- Food Hygiene Level 2 (if required)
- Ongoing support and guidance from the co-ordinator and experienced volunteers

We'll make contact to ensure you're enjoying your role and to explore alternatives if needed.

Additional Information

- Volunteers sign a Probation & Confidentiality Statement
- You will receive the Volunteer Handbook and Complaints Policy
- Event entry fees and mileage can be reimbursed according to the Expenses Policy

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